

## Reset Password

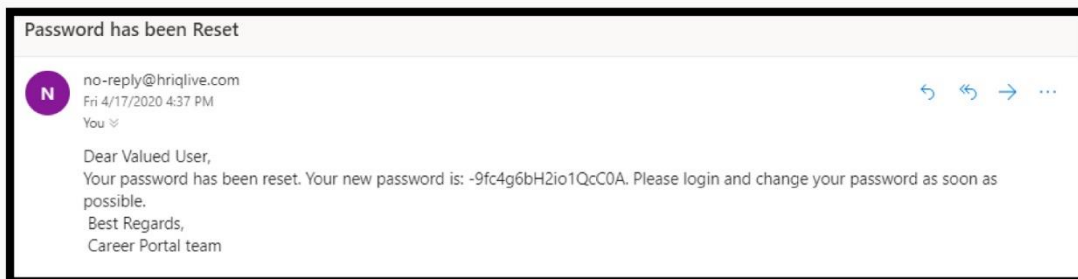
**Note:** Please note that Metta Welfare Association will not be able to reset your password for you. The steps below are the only way for you to reset your password, if not you may use another email address to create a new account.

If you have forgotten your password, please follow the steps below.

1. Click Login
2. Enter your login details (with any password)
3. System will prompt a message when the login details do not match and will ask if you would like to reset your password

Password invalid or email not found. [Reset Password?](#)

4. Click Reset
5. Enter your email address
6. Wait for the email from [no-reply@hriqlive.com](mailto:no-reply@hriqlive.com)



7. With the temporary password, please re-login. Thereafter, please proceed to reset your password.

